

Data Protection

The General Data Protection Regulations (GDPR) is a legal framework that sets guidelines for the collection and processing of personal information of individuals within the EU. GPDR came into effect across the EU on 25 May 2018 and will be replaced in the UK in the future by a new UK Data Protection Act.

The purpose of GDPR is to provide a set of standardised data protection laws across all the member countries. The principles are similar to those of the Data Protection Act 1998, with added detail at certain points promoting accountability and transparency.

Right to be Informed

We have published our privacy notice on our website which sets out how we collect, use your personal information and how long we keep it for.

Subject Access

You are able to find out what information we hold about you, and to verify how it's being used. We are able to refuse requests when they are manifestly unfounded or excessive, in particular because they are repetitive.

Send us an email on info@gainlineascot.co.uk to request the information.

What if information about me is inaccurate?

If you are aware of any information that we hold about you is inaccurate or incomplete, please notify us of this and provide what needs rectifying and any evidence that supports the changes needed.

What if I want information to be deleted or restricted?

You have the right to have personal information erased in certain circumstances. You may know of this as the 'right to be forgotten' or 'right to erasure'. If information cannot be deleted, then we may restrict the processing of the information instead.

How long do you have to comply with my request?

We have 1 month from the date of receipt to issue a response, and either release the information to you, make the changes required, or inform you as to why we are unable to comply.

Contact us

Email: info@gainlineascot.co.uk

Privacy Notice Gain Line

A privacy notice is designated to inform individuals what personal information is collected, for what purposes it is used, who it may be shared with, how long it is kept and how to obtain a copy of your information. This notice explains what we do with personal data.

This notice, explains when as a service we collect personal information, what we use your data for, who has access, who we share it with, and what your rights are.

Who are we?

Gain Line Fitness Home of Crossfit Ascot LTD

Storage Barn 1

Ascot Racecourse

High Street

Ascot

SL57JH

What is the lawful basis for processing the information?

The lawful basis for processing your information is the performance of a contract, and by you providing consent to join and use the service. You, or you child(ren), will be signed up to the various classes or courses that we offer.

How do we collect information from you?

Information is collected from you as the service user via online web forms, hard copy documents, e-mail, by telephone or through face-to-face discussion. This information will be collected from either you directly as the data subject, or from a representative acting on your behalf, e.g. a parent providing details for a child to be signed up to the service. We may also receive data as a referral from your GP or Health professional.

What type of information is collected from you?

The service collects and processes a range of information about you. The information is provided to enable Gain Line Fitness to carry out its duty and functions, provide you with a service, and continue to make service improvements.

We will collect the following information: Surname, Forename, Title, Age or Date of Birth depending on course, Address, Postcode, E-mail, Phone number, Gender, Emergency contact details and Signature. We may also collect details about other family members, current or previous Membership status, and Medical details to gauge suitability along with risk factors for attending some of our courses.

You will be informed of any other data we collect, that is not listed above, orally or through email at the time of collection of the data.

How do we use the information you have provided?

All information provided is used by Gain Line Fitness for the purposes of providing you a with a service. This includes:

- Issuing you with a membership
- Registering and monitoring attendance for the course or class requested
- Producing an attendance list of participants
- Collection of monies owed to us by you whilst using Gain Line Fitness services
- Consideration of medical conditions, and other factors such as general fitness and well being and the suitability to our course or classes that we offer
- Responding to enquiries and other matters, including using emergency contact details when necessary
- Providing you with updates about our services, promotions and other offers (if you have consented to be on our distribution list)
- Analysing statistical data for service development purposes (usually anonymised)

Who has access to the information about you?

Your information is managed by staff employed by Gain Line Fitness. All personal data is stored securely; we have in place security which are intended to ensure, as far as possible, the security and integrity of all personally identifiable information.

Your data is stored securely on our systems and accessed only by authorised staff of Gain Line Fitness by using their own Username and Password all created in-line with pre-defined user credentials.

Unfortunately, the transmission of information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to our sites, any transmission is at your own risk. Once we have received your information, we will use strict procedures and security features to try to prevent unauthorised access, and any exchanges of information carried out once we are in receipt of your data will be done securely.

Any personal data held in paper format is held in lockable filing storage, and accessed only by authorised persons, as is data held on audio or CD/DVD media. Data may be stored in paper form and is always secured in lockable cabinets when not in use.

Who we may share your information with?

When contacting the Gain Line Team to gain access to services, your information will be shared with other staff to the extent required to provide you with the service you have requested. The Gain Line team shares your information with the coach or instructor who is hosting the class.

Where the Gain Line engages third parties (Wodify) to process personal data on its behalf, they do so on the basis of written instructions, are under a duty of confidentiality, and are obliged to implement appropriate technical and organisational measures to ensure the security of data.

Gain Line may also share personal information with the police and other local authorities under Article 23 of the General Data Protection Regulations in order to prevent or detect crime.

How long do we store your information?

Gain Line Fitness will not store any personal data for any longer than we need it to fulfil your services to you as a client.

Once we no longer need individuals personal data to provide a service, the data must then will be deleted.

